

# INFORMATION BULLETIN

## FREQUENTLY ASKED QUESTIONS

Q: Should I expect to lose many pebbles over the years?

A: No. If you properly maintain your investment by resealing every 3 years you'll extend the life of the gravel considerably AND not lose more than random pebbles. This resealing can be done by you or us and is inexpensive. Its purpose is similar to changing oil in your car's engine or brushing your teeth---to increase the odds of longevity.

Q: Is pebble paving slippery?

A: It can be if brand new, on a slope, and in the rain. That's because epoxy is like glass, encapsulating all the pebbles. If you have a steep slope or are just worried about slipping, we can spread fine silica sand on the finish before it's cured to make a slip-resistant finish. The sand is hardly visible but under bare feet will feel a little like walking on sand at the beach. Best of all there's no charge for this.

Q: Will Pebble Paving stain over the years?

A: Not under normal circumstances. Yes if you leave iron or rusting steel flower pots, chairs, nails, etc., on it year in, year out. Rust is one of the few 'stains' that's hard to remove. Years of constant watering or fertilizing will leave the hard water minerals behind as it does on everything else. This can be removed with other chemicals or perhaps just with a resealing.

Q: How do I generally clean pebble paving?

A: Most people do virtually nothing as it requires very little. We suggest a rinsing (if you can afford the water) if it's particularly dusty or near garden run-off. You can use nearly any pressure you own or can rent: high-pressure machines will remove gum, paint, etc. and will not harm the surface.

Q: Why don't you bring some nice big heavy samples with you instead of those little 4-6" ones?

A: So we can keep both arms the same length and *appear* normal.

Q: What's the worst thing that can happen to pebble paving?

A: A crack--that's about it. Properly maintained it doesn't dissolve, blow up, gum up, break up or blow away. Ground movement underneath can heave the concrete we're adhered to and cause pebble paving to crack as well. Big deal...it's easily repaired.

Q: Is it really 'easily' repaired or is that so much 'salesmanship'?

A: No it really is easy—chip out the crack with the right tool, mix some epoxy and pebbles together and trowel them into the chipped out crack. Voila! Yes, the color might be lighter than that existing pebble but that's because the existing pebbles been outdoors for years and may even have a reseal coat or two on it. FYI: when we leave your home we'll leave you a 50 lb. bag of gravel. Put it away. If you do get a crack we'll have the exact same stone and lot # to patch with. You can't do better than that.

Q: What surfaces work best and what prep is needed?

A: Concrete is the best surface to install over. Brick, tile, pavers, etc. are all good too. Wood and asphalt are weak and continue to deteriorate UNDER the pebble paving so are not recommended. Aside from blowing off leaves, twigs and debris no prior preparation is needed for pebble paving. We can go over painted surfaces without future problems; ditto minor oil/grease stains, etc.

Q: What about heat and cold and weather during installation?

A: Pebble Paving can be installed in temps down to 45-50 degrees...it just will take longer to cure. It can withstand all common temps found anywhere in the USA (including desert temps and freezing winters). It can even be installed in the rain and still cure—but we won't do that on purpose!